Research and Connect Care

Research in Connect Care

January 17th, 2022
Welcome and Opening Remarks

- They help keep Albertans healthy and independent
- They improve the quality and safety of care for Albertans
- They provide access to potentially life-changing treatments
- They update or replace outdated treatments and technologies
- They take good ideas and turn them into something even better
- They shorten the pathways to diagnosis and treatment
- They achieve more with the same or fewer resources
- They improve conditions for the AHS workforce and other Albertans
- They encourage highly qualified professionals to join AHS
Zoom Etiquette

- Remain muted if you are not speaking
- Be mindful of allowing others to participate, where appropriate
- Leverage the chat window to ask questions
- Be mindful that you cannot be on a Skype, Microsoft Teams and Zoom call at the same time
Research and Connect Care

Research in Connect Care Current State

There are over 900 active studies currently in Connect Care.

Future State: After Wave 4, there will be over 1300 active studies being conducted in Connect Care.

Research studies can take place in any location:

- Emergency depts.
- Inpatient and Ambulatory clinics
- Surgery & transplant units
- Pediatric depts.
- Diagnostic Imaging

AHS is collaborating with U of A and U of C staff to integrate additional research teams into Connect Care.

January 2022
Research and Connect Care

Organizational Drivers for Research

• **Enhance Patient Safety**
  – Flag patient records by linking patients to research studies

• **Integrate Inquiry & Research into Operations**
  – Create processes and workflows to perform, track, and report on inquiry and research
One patient = One chart

- Research **is** part of patient care.
- Research **should be** a part of the patient record.
- Research teams have a role in ensuring **chart accuracy**.
Research Related Roles and Access
Primary Key Messages

• Your clinical role will always trump the research role; therefore, the research role is considered as a sub role.

• In reality, the research management tools in Connect Care are mostly geared towards the role of Research Coordinators which is why we offer research staff instructor led training.

• For the first time we are inviting in AHS AND university affiliated research team members to queue up clinical workflows. The individuals that know the research protocol best will, inform the process.
Research and Connect Care

Research and Inquiry Workflows and Activities

ALERT
- Educate
- Empower
- Opportunities

APPROACH
- Consent
- Enroll
- Soliciting Interest
- Randomization

STUDY
- Research Protocol / Study Plan
- Intervention/Tx plans
- Research Operations (DI, Imaging, Pharmacy)
- Research Billing/Costing
- Scheduling/Orders

CAPTURE
- Research Data
- Secondary Use
- Data Disclosure/Transfer
- Info requests

Use evidence to drive research and innovation

January 2022
Do Not Distribute
Research Aware Patient Care: Research Flag

Research and Connect Care

Research Module

STUDY STATUS
VISITS
ORDERS
RESULTS

Care Team

Nurse
Allied Health Technicians
Physician
+
Research Study Coordinator
(AHS/non)
Research and Connect Care

Training Requirements & Sequencing

The following information outlines the training requirements and sequencing for the Connect Care research roles. If you have any questions, please contact Health System Access at HSAResearchITAccess@ahs.ca.

Courses MUST be scheduled in the proper sequence. See the Connect Care Roles & Training Course Catalogue for the required sequence of training sessions for your research role. If multiple Instructor-Led Training (ILT) courses are required for a particular role, ensure that Track 1 is scheduled first, Track 2 is scheduled second, etc. You will not be permitted to attend ILT’s scheduled out of sequence.

Research staff may also require Schejestra training in order to schedule research-specific appointments within the ambulatory (outpatient) setting (please review item number 4 for more information).

In addition, training is available that provides information about reporting functionality within the Connect Care system (please review item number 5 for more information).

Please refer to the training sequence examples, below, for research staff. A complete list of research roles is available in the Connect Care Roles & Training Course Catalogue.

**Role: Research Staff – Ambulatory**

*Intended for Research Coordinators recruiting and carrying out a research protocol with patients visiting an outpatient (ambulatory) clinic.*

1. **Epic – Ambulatory Nurse Shared ILT**
   Learn how to navigate Connect Care, including the patient chart, which will now include research.

2. **Epic – Research Staff ILT**
   Learn how to manage your research study and chart research activities in Connect Care.

**Role: Research Staff – Inpatient**

*Intended for Research Coordinators recruiting and carrying out a research protocol with patients admitted into a hospital using Connect Care.*

1. **Epic – Nurse Adult and Pediatric Medical Surgical ILT**
   Learn how to navigate Connect Care, including the patient chart, which will now include research. There will be additional learnings on how to time orders using phases of care (e.g. pre-surgery, post-surgery) in an inpatient setting.

2. **Epic – Research Staff ILT**
   Learn how to manage your research study and chart research activities in Connect Care.

**Roles: Research Staff – Oncology/Hematology Research Nurse OR Research Staff – Oncology General (e.g. for Research Coordinators)**

This is an example of a role where specialty training is required to fully perform a user’s role in the clinic; in this case, being able to order and apply oncology/hematology treatment plans.

1. **Epic – Ambulatory Nurse Shared ILT**
   Learn how to navigate Connect Care, including the patient chart, which will now include research.

2. **Epic – Oncology/Hematology Clinic Nurse ILT**
ALL training occurs approximately 1-3 months prior to Connect Care implementation.

• Pre eLearning via AHS My Learning Link (MLL):
  ❖ Introduction to e-Safety (7 min)
  ❖ On Our Best Behavior (30 min)
  ❖ Module-specific e-learning

• Instructor Led Training (ILT):
  ❖ Clinical Specialty (1-2 days)
  ❖ Research Staff – General (2 x 4 hour virtual sessions)
  ❖ Pass End User Proficiency Assessment (EUPA)
Research Reporting and Clinical View-only Roles

- Research Aggregate Reporting
- Clinical View Only
- Research Reporting & Chart View-only

Access to training catalogue on Insite as per the following hyperlink: 
Connect Care - Training Information
Secondary Key Messages

- Not all studies will go into Connect Care.

- Research roles are available that reflect the different needs for research studies; this includes:
  - Chart reviews
  - Surveys
  - Questionnaires
  - Clinical trials
  - Etc.
What will or will not change?

If you’re doing it on *paper* today…

…You’ll be doing it *electronically in-system* at launch

- Access to data for research studies
- Enter information into Connect Care to replace other EHRs
- Research records and workflows will be integrated within Connect Care
What Studies are In-scope for Launch?

Clinical research projects that meet any of the following criteria:

- Interventional trials and device studies
- Requires the use of recruitment tools, or research-study specific order entry or documentation
- Requires release of information to external study monitors
- Coordinators require notifications of ED arrivals or admissions
- Incorporates billable items (i.e. observational studies with labs or other testing)
Getting Ready – What You Should Know
Important Reminders!!!

PAY ATTENTION!

THIS STUFF IS IMPORTANT!
Research and Connect Care

Integrated Care
One Patient = One Chart
Communication With You

© Can Stock Photo - csp18524268
Teams and Users must be Identified

Individuals who previously did not have direct access to the patient chart, including university-employed research coordinators, will have access and responsibilities to keep the patient record (as it relates to research), up-to-date.

Training will be Provided

Training in all CC research-related workflows will be research role-specific.

Information is required from research teams
Principal Investigator – Responsibilities Key Messages

- **Provide** oversight of the study
- Clinical care workflows
- **Respond** to critical communications from cc.research@ahs.ca and Health System Access (HSA)
- **Ensure time** for coordinators/team to train and get familiar with workflows, participate in conversion
## Research Workflows: Expected to be in-system

<table>
<thead>
<tr>
<th>EXPECTATION</th>
<th>DESCRIPTION</th>
<th>REASON</th>
</tr>
</thead>
<tbody>
<tr>
<td>Study Information Management</td>
<td>Applicable information related to the research study is properly entered and maintained.</td>
<td>• Patient Safety&lt;br&gt;• Integration&lt;br&gt;• Visibility</td>
</tr>
<tr>
<td>Study Status Management</td>
<td>Study status in the CIS accurately reflects the current study recruitment stage.</td>
<td>• Integration&lt;br&gt;• Recruitment enhancement</td>
</tr>
<tr>
<td>Patient Association &amp; Recruitment Management</td>
<td>Study patients are linked to the respective research study, their recruitment status is up to date and Informed Consent Forms are scanned into their chart.</td>
<td>• Patient Safety&lt;br&gt;• Visibility&lt;br&gt;• Integration</td>
</tr>
<tr>
<td>Scheduling Management</td>
<td>Encounters and visits related to research are linked to the respective study.</td>
<td>• Visibility&lt;br&gt;• Integration</td>
</tr>
<tr>
<td>Documentation, Safety Reporting &amp; Ordering Management</td>
<td>Study related ordering (meds and tests) are done in-system and all clinically relevant information is available to the care teams.</td>
<td>• Patient Safety&lt;br&gt;• Visibility&lt;br&gt;• Integration</td>
</tr>
<tr>
<td>Service Charge Management</td>
<td>Charges are reviewed and reconciled.</td>
<td>• Transparency&lt;br&gt;• Financial accuracy&lt;br&gt;• Integration</td>
</tr>
</tbody>
</table>
How do I Request Access for a Study?

1. Submit your study information including all the study team members associated with the study
2. Wait for an email request to submit preferred training dates → proceed to select your dates
3. Check your AHS email inbox for confirmation of training date and location
4. Attend training, complete the End User Proficiency Assessment (EUPA)
5. Test your access and confirm your study information at Conversion Lab

How do I Request Access for studies approved or users joining my team after the conversion period?

- Visit the Health System Access – IT Access for Research page for instructions.
Identification of Super Users

Ideal Research Super Users are trained in and familiar with research related workflows.

Skills and Qualities

- Competency in basic computer skills, good communicators, and active listeners.
- Respected by peers and recognized as department/specialty area experts.
- Able to be released from regular duties based on time and resource commitments.
- Can solve problems and adapt to change.
- Previous training or adult education experience.
How is Study Information Converted into Connect Care?

- Research conversion is the **process of preparing research studies** that impact patient care for use in Connect Care. This includes:
  - **Loading and activating** research studies
  - **Building** research specific drugs and orderable items
  - **Linking patients** to research studies
  - **Linking research specific appointments** to studies
- Completing the Research Conversion activities will allow you and your team to be better prepared for Launch and be able to focus on your patients and your studies instead of the system during your Go-Live date.
- It’s your chance to try the system before the “start date”.

January 2022
Support and Resources
Finding Help/Tickets

• For Urgent issues (including login or device concerns) or IT related issues call 1-877-311-4300 (Please visit: Insite IT Service Desk & Solution Center for more information).

1. Ask a local research super-user first; your colleagues are your first best resource.

2. You can also submit a Connect Care IT ticket for non-urgent research-specific system issues using our online concierge form – refer to Connect Care IT ticket. Under ‘Clinical Area’, select ‘Research’.
Research and Connect Care

Terminology & Documentation

Reminders

• We are all new to the language of Connect Care. In addition to your training, there are resources available to help:
  – Connect Care Glossary, available on AHS Insite at Connect Care Glossary (albertahealthservices.ca)

• Please refer to the charting etiquette document for more information related to expectations in Connect Care Connect Care Charting Etiquette (ahsnet.ca)
  – This document clearly defines expectations for research teams that engage in clinical workflows and in turn, how they should record information in the patient’s chart.
Important Resources

- CC_Research_Assumptions_for_Launch.pdf (ahsnet.ca)
- CC_Research_Wave_4_Research_Coordinator_Checklist_07May2021.pdf (ahsnet.ca)
- A Day in the Life of a Research Study Coordinator (ahsnet.ca)
- CC_Research_Wave_4_Training_Requirements_and_Sequencing_May2021
- Connect_Care_Charting_Etiquette (ahsnet.ca)
- Connect_Care_Glossary (albertahealthservices.ca)
- Super_User_Training_to_Support_CMIO (albertahealthservices.ca)
Research Coordinator Learning Home

General Resources

- Research Guides
  - Guides
    - Update Study Records
  - Research Study Patients
  - Link Encounters to Studies
  - Research Orders
  - Investigational Blood Products
  - Tracking Research Study Amendments
  - Patient Study Timelines
  - Reporting Content Guide
  - Personalization
    - Tip Sheets
      - Preparing for a CIU Visit
    - Documenting Events
    - Accessing the QR Status Board and ED Track Board
    - Using SmartSets
    - Process & Practice
      - You can find guidance documents for Connect Care research processes and practice (e.g., Charting Etiquette and Ordering Labs) on the website below. Look at the Templates and Documents section under Connect Care Resources.
      - Health System Access Resource Page

- General Resources
  - Orders
    - Specimens
    - Research Kit Labelling
    - Ambulatory Specimen Collection
    - Blood Collection Alternative Workflow
    - Document Clinical Significance of Research Results
    - Document External Lab Results
  - Diagnostic
    - Ordering ECGs in Clinic

- Research Links
  - AHS Research How-to Guides
    - Provider Workflow - Signing Pended Orders
    - Research Workflows - Post-Launch Learnings video
    - Norms - Charting Etiquette for Research
    - Documenting Interest to Participate in Research - Guidance:
      - Ordering Labs
      - Outside Research Labs Results
      - Generic Research Investigational Med Record
      - Orders Only and Pre-Charting for

Additional Resources

- Research Charge Review
  - Research Charge Review
  - Research Charge Reference

- External Monitor Resources
  - Quick Start Guide
  - Monitor a Study
  - Tip Sheet
  - Release Patients to Study Monitors

- Diagnostic
  - Ordering ECGs in Clinic

- Research Links
  - AHS Research How-to Guides
    - Provider Workflow - Signing Pended Orders
    - Research Workflows - Post-Launch Learnings video
    - Norms - Charting Etiquette for Research
    - Documenting Interest to Participate in Research - Guidance:
      - Ordering Labs
      - Outside Research Labs Results
      - Generic Research Investigational Med Record
      - Orders Only and Pre-Charting for

Clinical Resources

- Outpatient Guides
  - Amb Guides
  - Cheat Sheets

- Additional Outpatient Resources
  - Documenting Diagnoses and Problems

- ED & Inpatient Guides
  - ED - Find Patients
  - ED - Orders
  - ED - Medication Administration

- MyAHS Connect Resources
  - General Resources
    - Quick Start Guide for Providers, Clinicians,
Staying Connected
Events To Get You Ready

There is no doubt that preparing for the launch of Connect Care can create challenges and many changes to the way you’ve been working. Your Connect Care team recognizes this, so to help support you on this journey there are four readiness events for you to take part in, which are designed to help build your confidence and enhance your knowledge, awareness and exposure to Connect Care. (more)

MyAHS Connect: Putting Health Information into the Hands of Albertans
Webinar

The Connect Care Research Webinar occurs on the 3rd Monday of every month. Topics range from general readiness updates to specific review of in-system functionalities to educate research teams on how to better navigate and utilize the Connect Care system!
Remember: Research is care!!
Question and Answer Period

• **QUESTION #1:** Who do I contact if I want to get a study set up? Are there different departments / different contacts for different types of studies?

  ✓ **Answer:** All research teams that have received REB (ethics) study approval will be contacted by the Health System Access (HSA) team and will be requested to complete a study intake form (that is sent electronically via email). Once research teams complete that form, the HSA team reviews and assesses the responses to determine whether the study meets the criteria and if those studies will be included as part of Connect Care.

  o If NO – then there is no requirement for further action.
  o If YES – every individual affiliated with a study will be provisioned the appropriate role in-system and level of access for Connect Care and be required to register into the right training track. Information on what courses to take etc. will be provided at that time.
Question and Answer Period

• **QUESTION #2:** What is the wait time after submitting the request for a study?

  ✓ **Answer:** Let HSA know if there are reasons for a more urgent review (e.g. – grant deadlines, limited time of staff support, etc. and HSA can try to expedite the study review). If your study is going live with Launch 4, your study form will be reviewed and in Connect Care in time for launch. No need to contact HSA to request expedition. Urgent review is available upon request to HSA for studies being conducted in already live sites, only.

• **QUESTION #3:** Can University of Calgary Staff get write access (i.e. to enroll a consented research patient)?

  ✓ **Answer:** University employed researchers will gain read-only or read-write access to Connect Care according to the role approved by HSA and based on the study characteristics (if it meets entry criteria) and the ethics approval.
• **QUESTION #4:** For those who completed all training in the summer of 2021, are they required to re-do training 1-3 months prior to implementation?

✓ **Answer:** SEUPA (Simulation End User Proficiency Assessments) will be replacing the EUPA (End User Proficiency Assessment) starting Feb 14, 2022. A SEUPA is a test that assesses an end user’s ability to complete their workflows in Connect Care (e.g. linking patients to a study; patient registration, etc.). This assessment is completed in an EXAM environment following Connect Care Training. SEUPAs are a better indicator of Connect Care proficiency than a EUPA. It is an in-system assessment that assesses workflows and accurate use of the system.

• Users who completed training for Launch 4 in 2021 can challenge the SEUPA rather than repeat the in-class training for access. For users affected by this change, more information regarding the process will be sent Feb 14, 2022
• **QUESTION #5:** Is a portion of the Instructor Led Training (ILT) in person or will it all be virtual? If in person, have dates and locations been determined for that?
  
  ✓ **Answer:** Training for Launch 4 will start March 14. Clinical ILTs (Ambulatory, Inpatient, etc.) will be hosted in person. Research staff ILT is held mainly virtually. There are limited spots available in Calgary for in person training. We will send out ILT training dates and the process for training registration mid to late February.

• **QUESTION #6:** If a research end user completed training during Launch 1 in Nov 2019 and is an active Connect Care end user, will their certification still carry over to future Launch sites?
  
  ✓ **Answer:** Yes
Research and Connect Care

Question and Answer Period

• **QUESTION #7:** Once a study is approved, how is training arranged and how is a study converted into Connect Care? Is this an automatic process?

  ✓ **Answer:** AHS employed researchers will be enrolled into training by their managers. HSA will be enrolling the University employed researchers. The Connect Care Support for Research team will be hosting two separate webinars closer to launch for information on how a study will be converted into Connect Care (known as research conversion). Additionally, approximately, 3 weeks prior to every launch date, the team will offer ‘Research Conversion Classroom’ sessions to:
  
  • **Load and activate** research studies
  • **Build** research specific drugs and orderable items
  • **Link** patients to research studies
  • **Link** research specific appointments to studies

  – **NOTE:** More information regarding ‘Research Conversion Classroom’ sessions will be communicated closer to the anticipated date.
• **QUESTION #8:** Can we change our roles (i.e. – if we originally applied for Read/Write access - can we switch to View Only Access)?

  ✓ **Answer:** Every REB (ethics) approved study will be expected to complete a study intake form (as described in the first question). Once reviewed and complete, each study team member will be provisioned the appropriate role in-system and level of access for Connect Care. Your current role and access may change dependent on the requirements to access Connect Care appropriately, based on research needs. If your study requires write access based on the AHS’s expectations for patient safety and health documentation, at least one member of the study team will need to have write access.
Question and Answer Period

• **QUESTION #9:** Will you be sending the slides to the participants?
  ✓ **Answer:** Yes. PowerPoint presentations (that include the question and answer portion) will be posted to the Health System Access webpage ([Provincial Health System Access - Home (ahsnet.ca)](Provincial Health System Access - Home (ahsnet.ca))) approximately 1 to 2 weeks after every presentation. Email notification to research end users will be sent once this has been completed.

• **QUESTION #10:** Some of us on Macs are having trouble getting into the learning modules – is there a solution for this?
  ✓ **Answer:** For any IT related issues please contact the AHS helpdesk for support @ 1-877-311-4300 or to access web chart and email support click on the following link: [Alberta Health Services - IT Support](Alberta Health Services - IT Support). Alternatively, please click on→ [Mac User Tips for MLL](Mac User Tips for MLL). It is recommended to use a Chrome browser as other browsers tend to cause technical issues.
  
  – **NOTE:** that if you have not yet been provisioned AHS Network access, you will not be able to login to MyLearningLink (MLL). You should hear from us in February 2022 regarding your access and training.
**Question and Answer Period**

- **QUESTION #11:** Will University of Calgary staff be able to update clinical visits in Connect Care?
  
  ✓ **Answer:** University of Calgary staff with clinical roles (i.e. Physicians, nurses with a clinical role assignment and read-write access to Connect Care) will be able to update clinical visits in Connect Care. Research Coordinators or other study staff from Universities will not be authorized to update any clinical information in the patient record. For more information please review: [Charting Etiquette](#).

- **QUESTION #12:** I currently contact who I refer to as my "Calgary APL Research Group" is this the same people?
  
  ✓ **Answer:** Connect Care implementation should not necessarily change the contracts you currently have with service areas (Lab, DI and Pharmacy). Please reach out to your service area contact to inquire about any changes on their structure.
Question and Answer Period

• **QUESTION #13:** Can you schedule lab appointments (APL) for patients for research collections through Connect Care?

  ✓ **Answer:** Although Connect Care has many tools to facilitate the booking of appointments, you must contact the service area (Lab, DI and Pharmacy) directly to verify if booking for research is possible. This is a service area workflow.

• **QUESTION #14:** Consent forms are currently on paper copy. Once Connect Care starts, there will be no paper charts / patient binders. What will be the process in Connect Care?

  ✓ **Answer:** Although Connect Care is converting clinical paper charts into electronic, it does not mean that research-specific documentation such as informed consents, study questionnaires, study-specific forms, etc. will also be digitized. There are tools in Connect Care that allows for digitization of some of these study-specific documents, but it will vary from study to study.
• **QUESTION #15:** Do individuals with 'read' access still have access to billing (i.e. if we collect extra blood at SOC blood draws)?

✓ **Answer:** Research users who have read-only access are not able to place orders in Connect Care.

• If you may need to place extra blood draws, for example, you will require write-access to Connect Care, your study will require an active study record in Connect Care and your patients must be associated to that study before you can place orders.

• If you are not placing orders in system and therefore have read-only access to Connect Care, you will not have access to billing review. Make sure to speak with the Health System Access team advisor assigned to your study and discuss this with them to request the appropriate access in Connect Care so you can complete all necessary research workflows in system.
QUESTION #16: How does the Connect Care research module differ from the OnCore CTMS (University of Calgary)?

Answer: The Connect Care research module links patients to research studies with care impact. It is a patient-centric system for the purposes of patient care and management. OnCore CTMS is a clinical trial management system and is a study-centric system to help researchers effectively manage their studies and incorporates some key pieces of data from Connect Care to facilitate study-level reporting and study activity management.

QUESTION #17: How do you obtain consent and document consent in Connect Care for a research team to approach a patient regarding participation in a potential study?

Answer: HSA and Connect Care Support for Research team is currently developing a document to address this. More to come.
• **QUESTION #18:** Do study CRFs need to be connect care compatible?
  ✓ **Answer:** No.

• **Question #19:** I have access to AHS Insite but as a University of Calgary employee, I do not have access to MLL. When reviewing the info on the link that you provided today it states, 'For access to MLL for CC, please contact your manager to request access. For more info, please contact CC at Connect.CareLearning@ahs.ca'. I do manage our research group. What is meant by contact your manager? Can you review the steps to obtain access to the learning modules in MLL please?
  ✓ **Answer:** If you require access to Connect Care for your study, you will be provisioned with a Connect Care role by HSA. This role and associated AHS user account will give you access to MLL to complete the required e-learning modules.
• **QUESTION #20:** If our study is ‘read’ only, does that study need to be mentioned in Connect Care?
  ✓ **Answer:** No, if your study is approved for read-only access then it will not be listed in Connect Care with a study record. You will be provisioned with read-only access to Connect Care.

• **Question #21:** I have submitted some study intake forms that our research group is conducting; however, I cannot remember which ones I have already submitted and which ones I still need to submit. How can I confirm which studies I have submitted so I do not re-submit them?
  ✓ **Answer:** Please send an email to cc.research@ahs.ca with a list of your studies and we will confirm if we have received the required information.
• **QUESTION #22:** For retrospective studies, will study teams need to input research info on linked patients (i.e. – a study team completes chart reviews for a large number of lung cancer patients based on yearly lists provided by the ACB)?

✓ **Answer:** Studies that complete chart reviews may not be required to have read-write access to Connect Care and may be provisioned with read-only access instead. Studies with read-only access to Connect Care do not link patients to their studies in Connect Care.
Question and Answer Period

• **Question #23**: Is there patient information in NetCare or in the patient's paper hospital chart that will not be grandfathered into Connect Care?

  ✓ **Answer**: Netcare is a data repository governed by Alberta Health and includes not just AHS data, but information uploaded by many other healthcare organizations in Alberta. Connect Care is a clinical information system that includes only AHS owned information. The implementation of Connect Care will not decommission Netcare, therefore you will access Netcare information through its portal as you do today. AHS clinical information will be either converted to Connect Care or will be readily accessible through other data repositories owned by AHS. Other health information systems containing information not converted will be available for as long as clinically necessary. For more information please see: [Connect Care Data Conversion FAQ](https://albertahealthservices.ca)
Question and Answer Period

• **Question #24**: For studies approved for read-only access in Connect Care, do study teams have the ability to input information into Connect Care charts? Or has it been determined that those studies do not need to be included?

  ✓ **Answer**: Studies approved for read-only access to Connect Care do not have the ability to input information into patient charts in Connect Care. If your study has been approved for read-only access it was determined that you do not need to have read-write access to Connect Care.

• **Question #25**: For future updates and notifications such as future Zoom links, how can I be added to the mailing list?

  ✓ **Answer**: Please send an email to cc.research@ahs.ca to be added to the Connect Care Research master distribution list.
We are here to answer your questions!

For general inquiries and to sign up for Connect Care Research Communications, including event invites, email CC.Research@ahs.ca

For questions regarding the study intake process or approvals related to your study, contact Research.Administration@ahs.ca

For questions related to training requirements and role assignment, contact HSAResearchITAccess@ahs.ca