Congratulations to everyone for working together to launch Connect Care for Research at our Wave 1 sites. It was so heartwarming to see our Super Users and End Users banding together to work out how best to incorporate patient charting and workflows as part of their everyday research activities. Thank you to all who stopped into the Support classroom and who reached out to let us know where more support/education is required. This update attempts to tackle some of the most frequent questions from last week.

In This Update:

1. **Have you and your research team…?**
   a. Scanned your study **informed consent forms** to each patient’s record? Remember, while you are only required to do this for any patient consented after November 3rd, for patients consented before this date you may choose want to have this information available in the patient record to help clinical teams know more about the study.
   b. Performing **charge review** to ensure all outstanding charges are correctly assigned to research or standard of care? This will help service areas generate accurate invoices for your study.
   c. Ensuring your PI **signs all orders** before care or services are provided?
   d. Performing **specimen collection** and properly labelling your samples before sending your research kits to the lab? If you ordered a kit incompletely last week, please ensure you work with lab to clean up your orders and the patient chart.
   e. Attending virtual office hours to get your questions answered? At 9:30am every morning, we will have a member of our support team on-line to answer your questions.

   *→ Join Skype Meeting*
   Join by phone
   **Edmonton - (780) 801-2629** (Calgary, Canada)
   Conference ID: 4902284

2. **Super User training sessions**
   Training sessions today and tomorrow for all super users working with the following Epic Functions listed below:
   The room for all sessions is 0F1.03 Walter Mackenzie site.

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<th>Date</th>
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<td>November 12</td>
<td>1030</td>
<td>Medication Administration</td>
<td>Brooke Dudley</td>
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3. **What’s New?**
   a. **Research Orders guide**
      The Research Orders guide linked from your Learning Home Dashboard has been updated. It now has updated information about Research Kits, ordering labs (clinic vs lab collect), ordering medications, CC Chart, how providers sign orders from CC chart, specimen collection, and more.

   b. **Department-specific Recruitment Reports:** If you have been approved as part of your study to review patient charts for screening purposes and are experiencing an inability to access system reports due to EMR decommissioning or departmental changes. Please reach out to cc.research@ahs.ca as there may be in-system reports available to assist. Please note, with the implementation of Connect Care, as with all research, it is important to ensure you are viewing patient information in adherence to the Health Information Act and your administrative approval.

4. **Some Tips & Reminders from the Research Orders Guide**
Clinically administered medications vs. Home Medications. There are two ways to record research study meds in the patient chart. Please ensure you record the appropriate type to inform the clinical care team as well as your pharmacist (if appropriate).

- At-home meds: For medications you prescribe for patients to take at home, select an outpatient medication, as designated by the house icon order entry.
- Clinic-administered meds: For medications to be administered by a nurse in a current or upcoming visit, select a clinic-administered medication, as designated by the syringe icon in order entry.

Blinded vs. open label studies & lab local orders. Working with the lab teams last week, we have reviewed the appropriate way to order and document lab orders for blinded studies. See the Ordering Research Labs guide on your Research Coordinator dashboard to review how best to present orders to lab.

Inpatient labs. There’s no distinction in inpatient orders between lab collect and clinic collect meds. Inpatient labs are just ordered. When a patient is admitted the system adds an item to their storyboard to allow users to specify/update whether the unit staff or lab phlebotomists will do collection. That item is selectable, and it opens another screen for making the change. It is important to check with the clinical care team before making any changes as this impacts the patient’s care and the other clinical care team’s workflows.

5. Super Users in the CIU. As many of you know, dedicated super user support was available in the adult and pediatric CIU units last week. This week a few nursing super users have volunteered to assist in the CIUs. Remember your Research Super users in these units are Cheri Robert and Stephen Culver.

6. Research Workflow Review in your Area. If you have a number of researchers working in your unit who could use a dedicated support session to review workflows, please reach out to cc.research@ahs.ca.

7. More resources for End Users: Please remember to check you Learning Home and Research Coordinator Dashboards for more training material, tip-sheets and other documents that were developed to help you perform your Connect Care workflows. We also have some great material at our AHS/HSA Webpage https://extranet.ahsnet.ca/teams/AHSRA/SitePages/Home.aspx

As ever, thank you to all our fabulous Connect Care research teams. Keep up the good work and please don’t hesitate to reach out to cc.research@ahs.ca if you have any questions for your Super Users or for IT technical support including personal log-in issues that cannot be answered by a Research Super User, go to https://insite.albertahealthservices.ca/ccsupport. Remember, first line of support should always be a research Super User.