
Connect Care Provider Portal

How to access the portal

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Accessing the Connect Care Provider Portal

#1 – Access the User Access Portal (UAP) via web browser:

Users could access this website via their “Favorites”, “Bookmarks” or other internet shortcut options.

<https://uat-myapps.albertahealthservices.ca/>

ENTER the Unified Access Portal (UAP) URL into any internet browser

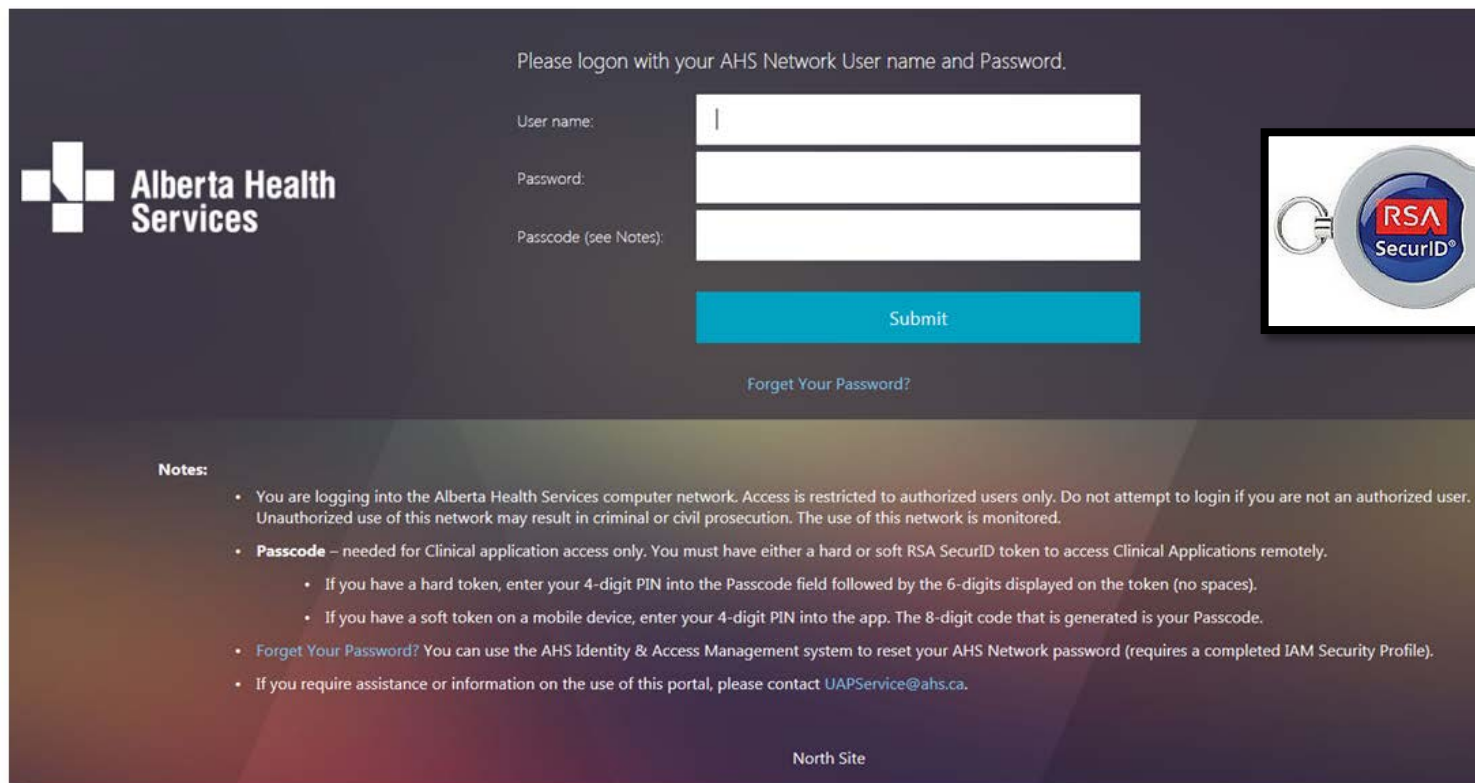
<https://uat-myapps.albertahealthservices.ca/>

The **UAP** two factor authentication page will open

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#2 – Enter Active Directory (AD) credentials and SecurID FOB/soft token passcode

Credentials and fobs will be provided/validated during the provisioning process.



Please logon with your AHS Network User name and Password.

User name:

Password:

Passcode (see Notes):

[Submit](#)

[Forget Your Password?](#)

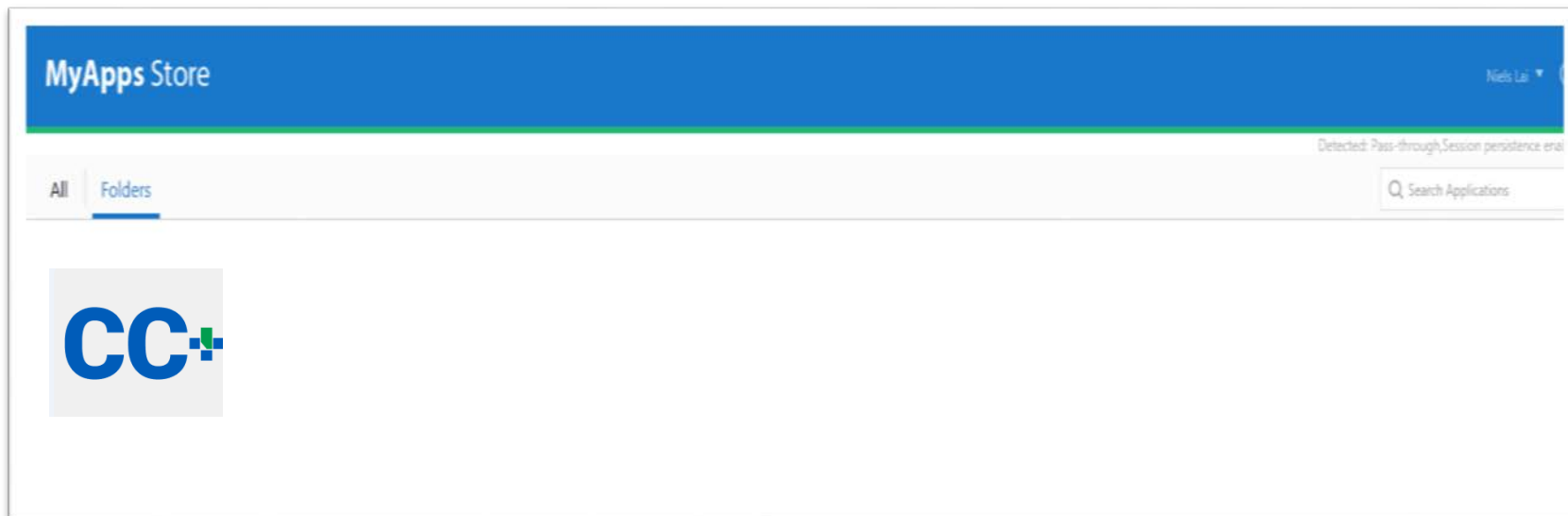
Notes:

- You are logging into the Alberta Health Services computer network. Access is restricted to authorized users only. Do not attempt to login if you are not an authorized user. Unauthorized use of this network may result in criminal or civil prosecution. The use of this network is monitored.
- **Passcode** – needed for Clinical application access only. You must have either a hard or soft RSA SecurID token to access Clinical Applications remotely.
 - If you have a hard token, enter your 4-digit PIN into the Passcode field followed by the 6-digits displayed on the token (no spaces).
 - If you have a soft token on a mobile device, enter your 4-digit PIN into the app. The 8-digit code that is generated is your Passcode.
- **Forget Your Password?** You can use the AHS Identity & Access Management system to reset your AHS Network password (requires a completed IAM Security Profile).
- If you require assistance or information on the use of this portal, please contact UAPService@ahs.ca.

North Site

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#3 – Click on AHS Provider Portal icon



Launching AD integrated applications

In the **Apps** screen

CLICK on the application's icon e.g. Connect Care Provider Portal

The application will open as usual

Please note the application has opened in a new browser tab

Some AHS application logons are integrated with your AHS Active Directory / Network User name and Password – they are “AD integrated”. This means you can launch them without having to login.

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The screenshot displays the AHS Provider Portal interface. At the top, there is a dark blue navigation bar with the Epic logo on the left and several menu items: Home, In Basket, Patient List, Referral Search, Upcoming Appts - My ..., Requests, Reporting, Patient, Menu, and Log Out. Below the navigation bar, the main content area has a light blue background. It starts with a "Welcome to AHS Provider Portal" message and a help icon. The central focus is the "healthyplanet Link" logo, which features a stylized figure holding a globe. Below the logo are four white rectangular buttons with blue icons and text: "Select Patient" (magnifying glass over people), "Open Chart Review" (folder with checkmark), "Place Order" (clipboard with plus sign), and "View ROI Requests" (calendar with person icon). At the bottom, there are two panels. The left panel, titled "Event Monitor", shows "No new messages". The right panel, titled "Reports", shows "You have no unread reports."

Look and feel design is not complete