OBJECTIVES

- To outline the required, minimum hand hygiene procedures to be followed within Alberta Health Services (AHS) to prevent the transmission of microorganisms, reduce the incidence of infection and promote the health and safety of staff, medical staff, Volunteers, patients, and visitors.

- To promote hand hygiene as a shared responsibility: staff, medical staff, Volunteers, patients, and visitors in/to AHS will be supported to encourage one another to perform hand hygiene in accordance with the AHS Hand Hygiene Policy and this procedure.

APPLICABILITY

Compliance with this document is required by all Alberta Health Services employees, members of the medical and midwifery staffs, Students, Volunteers, and other persons acting on behalf of Alberta Health Services (including contracted service providers as necessary).

ELEMENTS

1. Point of Emphasis

   1.1 To prevent the transmission of microorganisms and reduce the incidence of healthcare acquired infections, staff, medical staff, and Volunteers shall perform hand hygiene in accordance with the four moments for hand hygiene as per the AHS Hand Hygiene Policy.

2. Hand Hygiene Product Selection

   2.1 Alcohol-based hand rub (ABHR) is the Infection Prevention and Control preferred product for performing hand hygiene, except:
2.1 a) when hands are visibly soiled with food, dirt or blood and body fluids; 
b) prior to and during food handling; and 
c) when providing care for patients with diarrhea and/or vomiting.

2.2 Plain soap and water are recommended:
   a) when hands are visibly soiled with food, dirt or blood and body fluids; 
b) following glove removal when caring for patients with diarrhea and/or vomiting; 
c) prior to and during food handling; and 
d) immediately after using toilet facilities.

2.3 Hand cleaning wipes/towelettes can be used for removing visible soil from hands when running water is not available. ABHR shall be done following the use of hand cleaning wipes/towelettes. Hands shall be washed once running water is available.

2.4 Tap water can be used for removing visible soil from hands during a boil water advisory. AHBR shall be done following the use of tap water during a boil water advisory.

2.5 Antimicrobial (also called antiseptic) soap and water shall be used only before surgical and/or prolonged invasive procedures, and should not be used for routine hand hygiene. Antimicrobial soap dispenser locations will be determined by staff, medical staff, and Infection Prevention and Control based on clinical need.

3. Procedure for the Use of ABHR

3.1 Ensure hands are dry and not visibly soiled.

3.2 Roll up long sleeves and push up any wrist accessories.

3.3 Apply a palmful of ABHR product so that all the surfaces of both hands are covered (see the picture below).
3.4 Vigorously rub product over all the surfaces of the hands, including palms, areas between fingers, back of hands, fingers, fingertips, thumbs, and under a ring if one is worn.

3.5 Continue rubbing ABHR product over hands until all hand surfaces are completely dry.

3.6 Periodically apply AHS-provided hand lotion to assist in maintaining skin integrity.
   a) AHS-contracted service providers shall provide their respective sites the hand hygiene products that meet the current hand hygiene standards (see Non-Alberta Health Services Documents in the Reference section of this document).

4. **Procedure for the Use of Soap and Water**
   4.1 Roll up long sleeves and push up any wrist accessories.
   4.2 Wet hands with warm water and apply enough soap to ensure all hand surfaces, including palms, areas between fingers, back of hands, fingers, fingertips, thumb, and under the ring if one is worn, are lathered thoroughly.
   4.3 Vigorously rub soap over palms and backs of each hand, interlocking and interfacing fingers to ensure fingers and thumbs are rubbed to remove visible soil and/or organic material, for 15 to 30 seconds.
   4.4 Thoroughly rinse hands in a downward position under warm running water.
   4.5 Pat hands dry with disposable towel.
      a) Electric hand dryers should not be used in clinical areas.
   4.6 Use a disposable towel to turn off manual faucets and to open door.
   4.7 Discard the towel.
   4.8 Periodically apply AHS-provided hand lotion to assist in maintaining skin integrity.
      a) AHS-contracted service providers shall provide their respective sites the hand hygiene products that meet the current hand hygiene standards (see Non-Alberta Health Services Documents in the Reference section of this document).

5. **Assessment of Ability to Perform Hand Hygiene**
   5.1 Circumstances which can affect the ability to perform hand hygiene include wearing of casts, dressings and/or splints, hand sensitivity reactions (e.g. dermatitis) or any other circumstance which interferes with the ability to perform hand hygiene.
5.2 Workplace Health and Safety shall be contacted for guidance regarding staff, medical staff, and Volunteers who are unable to perform hand hygiene and recommend potential workplace modifications.

6. **Placement of Hand Hygiene Products**

6.1 Hand hygiene products will be placed as close as possible to the **point of care**.

6.2 Wall-mounted ABHR dispensers shall be installed in consultation with appropriate stakeholders and in accordance with the AHS ABHR Dispenser Placement Algorithm. These include, but are not limited to:

   a) point of care;
   b) nursing stations;
   c) portable medication carts;
   d) patient room entrances;
   e) multi-use computer stations;
   f) entrances to facilities and units; and
   g) cafeteria entrances.

6.3 ABHR dispensers shall be mounted where monitoring is easy to achieve and opportunities for intentional ingestion, vandalism and theft are minimal. Portable dispensers should be limited to easily monitored areas and personal dispensers should be used where wall mounted or portable dispensers would compromise patient safety.

   a) The *Alcohol-based Hand Rub: Product Ingestion Risk Screening Tool* shall be used to help identify individuals at risk of intentional ingestion of ABHR and to inform AHS staff and Physicians in the development of a patient specific safety plan.
   
   b) The *Alcohol-based Hand Rub: Product Ingestion Care Management Guidelines* provides information on what to do when a patient ingests ABHR.

6.4 To avoid product confusion, wall-mounted ABHR dispensers shall be installed away from sinks.

6.5 In areas where ABHR dispensers cannot be wall-mounted due to the risk of oral ingestion, AHS-provided personal-size ABHR products should be available.

   a) AHS-contracted service providers shall provide their respective sites the hand hygiene products that meet the current hand hygiene standards.
DEFINITIONS

Alcohol-based hand rub (ABHR) means an AHS-provided liquid, gel or foam formulation containing 60-90% alcohol which is applied to the hands to reduce the number of transient micro-organisms.

Antimicrobial (also called antiseptic) soap means a detergent product containing an antiseptic agent at a concentration sufficient to inactivate micro-organisms and/or temporarily suppress their growth.

Food handling means to supply, sell, offer for sale, process, prepare, package, provide, display, service, dispense, store or transport any food that is intended for public consumption.

Hand hygiene means proper practices which remove micro-organisms with or without soil from the hands (the application of alcohol-based hand rub or the use of plain/antimicrobial soap and water hand washing).

Plain soap means detergent based products whose cleansing activity can be attributed to their detergent properties which remove organic substances from hands. These products have minimal, if any, antimicrobial activity.

Patient means an adult or child who receives or has requested health care or services from AHS and its staff, medical staff, and Volunteers or individuals authorized to act on behalf of AHS. This term is inclusive of residents, clients and outpatients.

Point of care means, for the purposes of this document, the area or space where patient care is being provided by the staff or medical staff member.

REFERENCES

- Appendix A: Appropriate Product Selection for Hand Hygiene
- Alberta Health Services Governance Documents:
  - Hand Hygiene Policy
  - Medical Staff Rules
- Alberta Health Services Resources:
  - Alcohol Based Hand Rub Dispenser Placement Algorithm
  - Alcohol Based Hand Rub Safety Safer Practice Notice
  - Guidelines for Outbreak Prevention, Control and Management in Acute Care and Facility Living Sites
  - Hand Health Guidance Document
  - Alcohol-based Hand Rub: Product Ingestion Risk Screening Tool
  - Alcohol-based Hand Rub: Product Ingestion Care Management Guidelines
- Non-Alberta Health Services Documents:
  - Guidelines for Hand Hygiene in Healthcare Facilities (Centers for Disease Control and Prevention, 2002)
- Hand Hygiene Position Statement (Community and Hospital Infection Control
  Association Canada, 2008).
- Guidelines on Hand Hygiene in Healthcare (World Health Organization, 2009)
- Required Organizational Practices - Hand Hygiene (Accreditation Canada)

**VERSION HISTORY**

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<th>Date</th>
<th>Action Taken</th>
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<td>June 01, 2017</td>
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### Preferred Product Selection for Hand Hygiene

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<thead>
<tr>
<th>Indication</th>
<th>ABHR is preferred</th>
<th>Plain Soap and Water is preferred</th>
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<tr>
<td>When hands are visibly soiled</td>
<td>No</td>
<td>Yes</td>
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<td>Before and after direct contact with a patient</td>
<td>Yes</td>
<td>No</td>
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<td>Before aseptic or clean procedures</td>
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<td>No</td>
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<td>Before and after touching objects or equipment in the immediate area around the patient</td>
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<td>No</td>
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<td>After patient care or contact with used equipment in the patient’s immediate environment when the patient has diarrhoea and/or vomiting</td>
<td>No</td>
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<td>Prior to and during food handling</td>
<td>No</td>
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